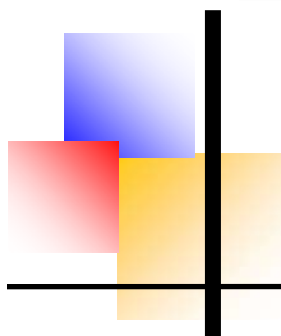




Lutheran Child and Family Services of Illinois

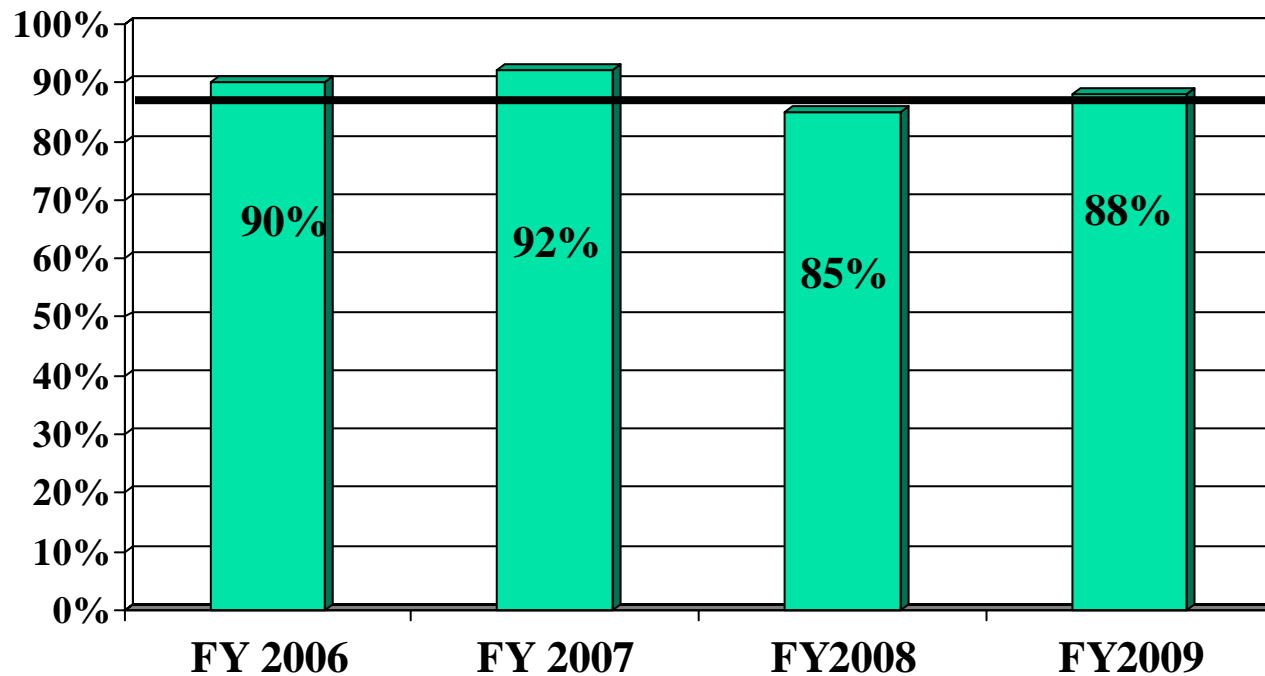


Achievement of End Statements FY 2009



Children served will have their well-being preserved.....

- In the Homebased programs, after 162 vulnerable families completed services with LCFS, 88% of them were able to remain intact....

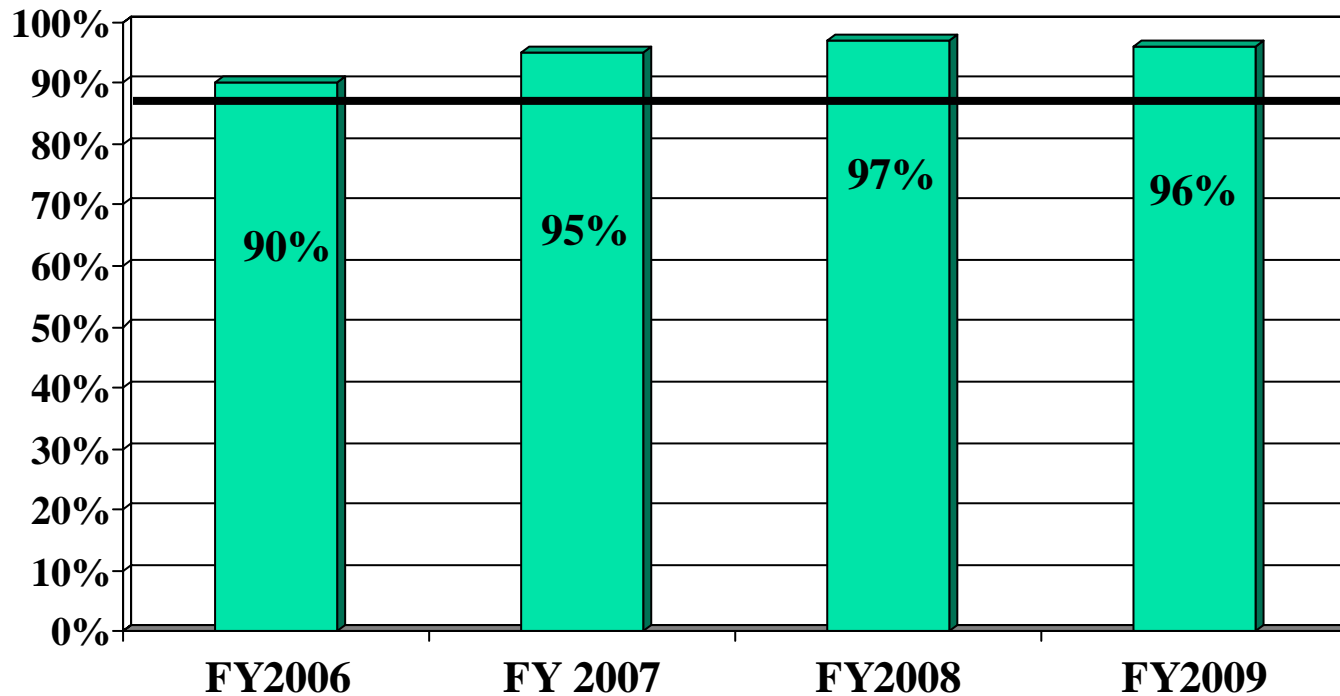


Trend: Little change, consistently high

Benchmark —————

Children served will have their well-being preserved.....

- 567 out of 593 (96%) of children served were kept from the substitute care system at the year's end

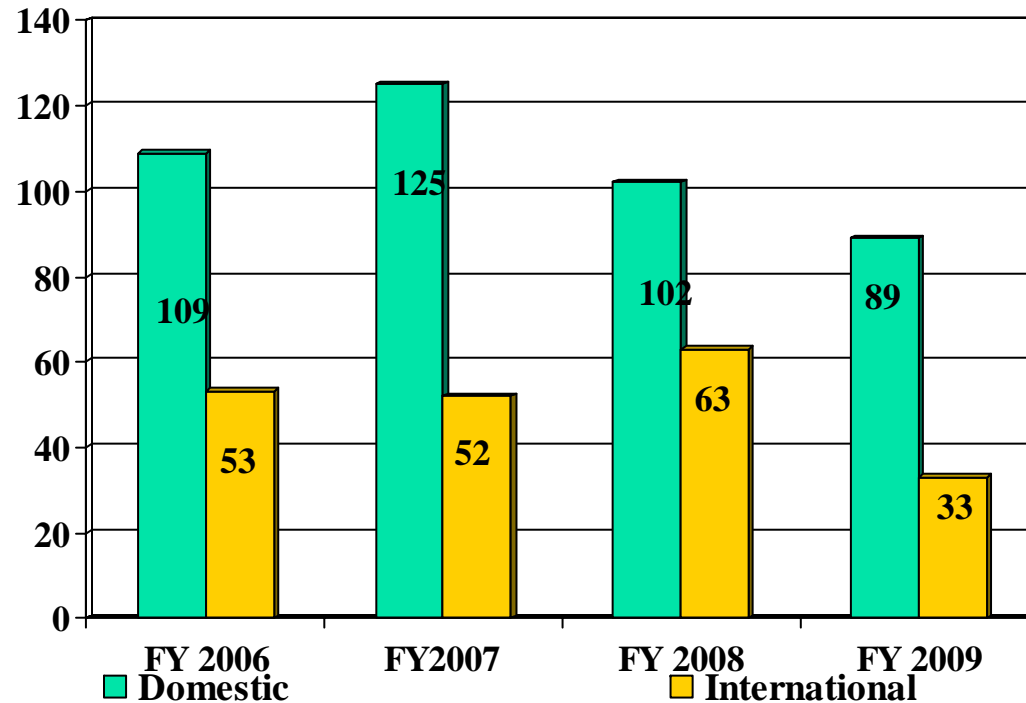


Trend: Little change, consistently high

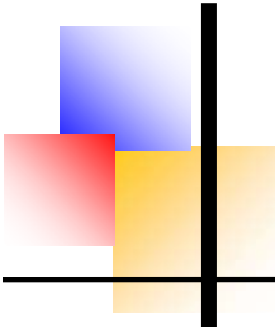
Benchmark 

Children served will have their well-being enhanced.....

In FY 2009, through the adoption program, 122 adoption placements were made, consisting of 89 domestic and 33 international

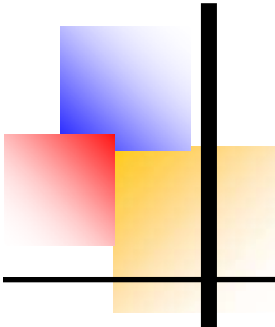


Trend: Slight decline in domestic, decline in international



Children served will have the ability to understand and develop their God-given capacities and gifts.....

- Timothy is a 19 year old African-American male in Regenerations Program
- He was convicted of carjacking in 2007
- He was released from jail in early 2009
- He lives with maternal aunt who loves having her nephew around
- He is close with and connects regularly with his sister in her first year of college
- Has done well and visits to the parole officer were reduced to once a month
- He admits he made a mistake but remains positive and is determined to be positive and move forward
- He has a passion for cooking which he had since youth and wants to become a chef



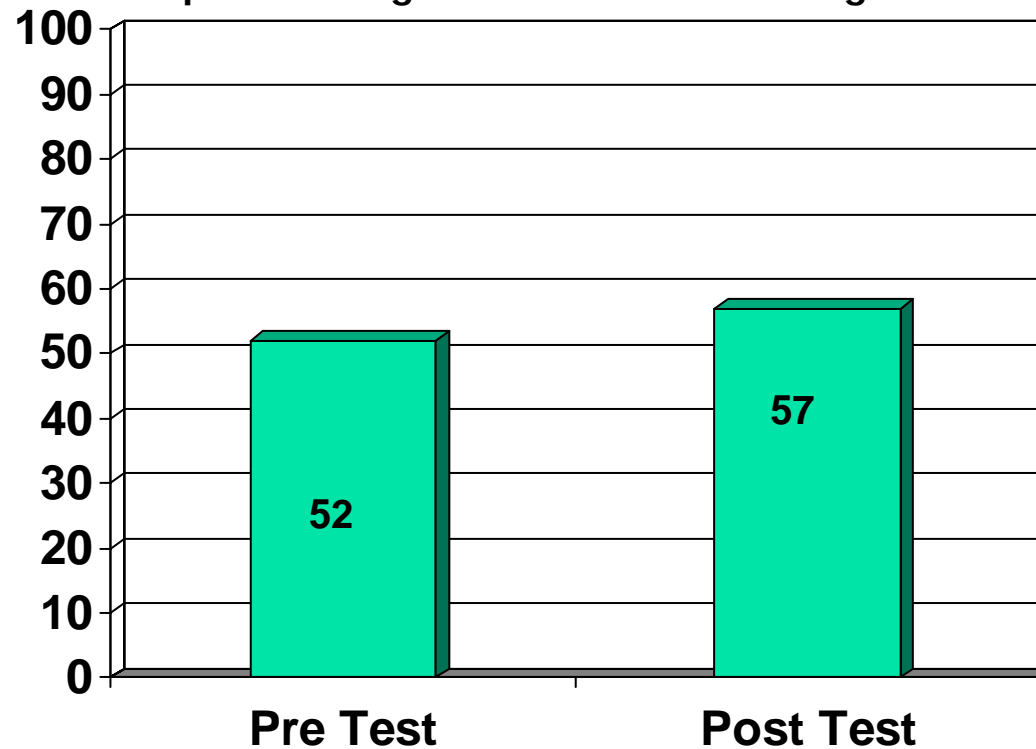
Children served will have the ability to understand and develop their God-given capacities and gifts.....

- Janelle is a 19 year old African-American female in Regenerations Program
- She was convicted of robbery and spent 1 year in jail
- She now resides with her maternal grandmother who conveys Janelle is less combative and more positive
- She is actively working on obtaining her GED and is a regular participant in the group sessions help jointly with the Youth Advocacy Program and LCFS
- She wants to obtain a degree in criminal justice and aspires to work in the field of social justice

Children will have improvement in cognitive and emotional functioning.....

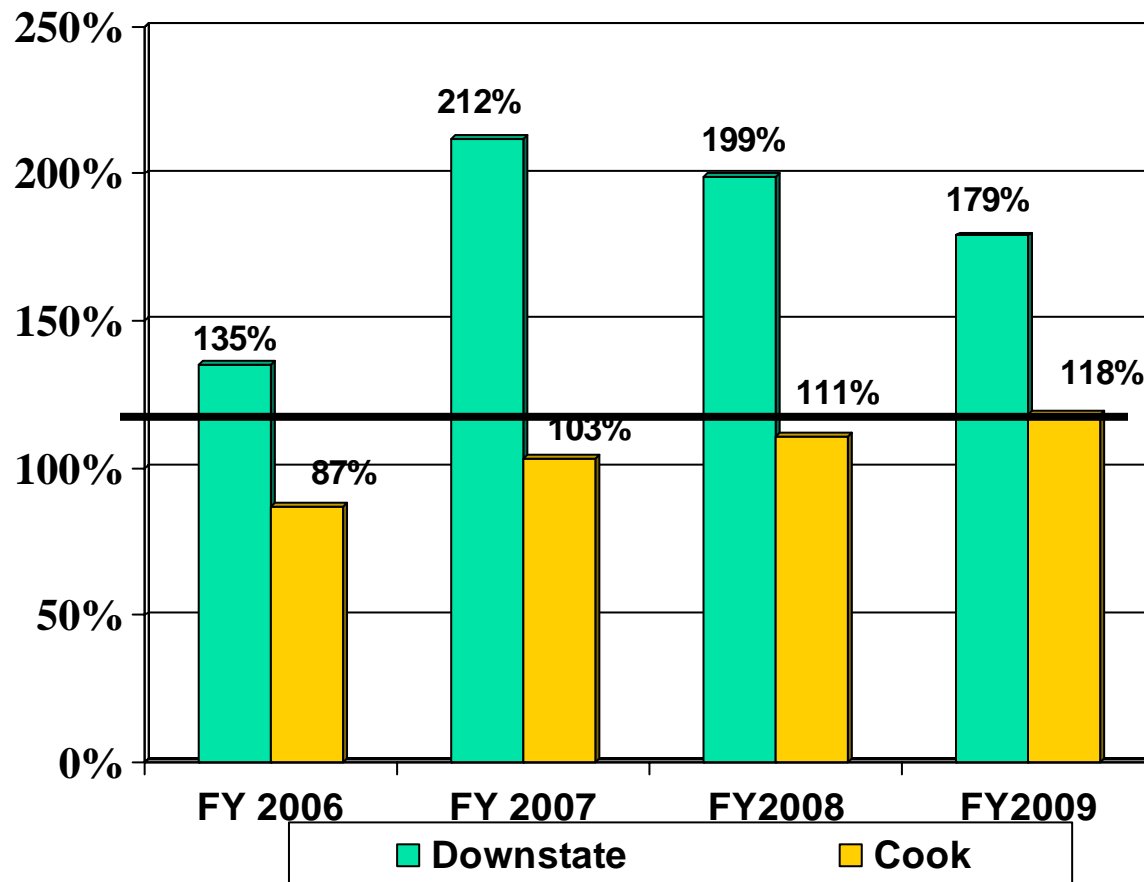
- In FY 2009, 266 children from various programs were assessed using the Child Global Assessment of Functioning scale.....68% demonstrated improvement

Pre-Post Global Assessment of Functioning
Scores-Score Averages (Scale 0-100) Mean Score
100 represents highest level of functioning



Children will make positive life choices and gain the capacity to function in a family and community living setting as soon as possible.....

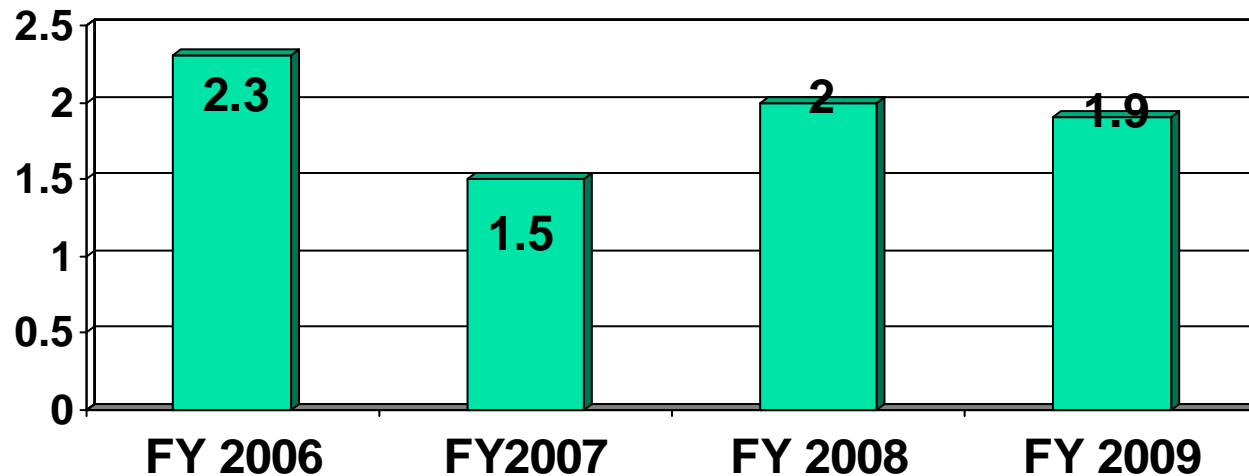
- In FY 2009, LCFS served 1026 foster care children
- 211 foster care children cases closed and reached a positive outcome (returned home, adopted, guardianship, independence)
- In 2009 LCFS Foster Care contracts met and exceeded performance expectations





Children will make positive life choices and gain the capacity to function in a family and community living setting as soon as possible.....

- The average (median) length of stay for children who were discharged from foster care was 1 year, 11 months

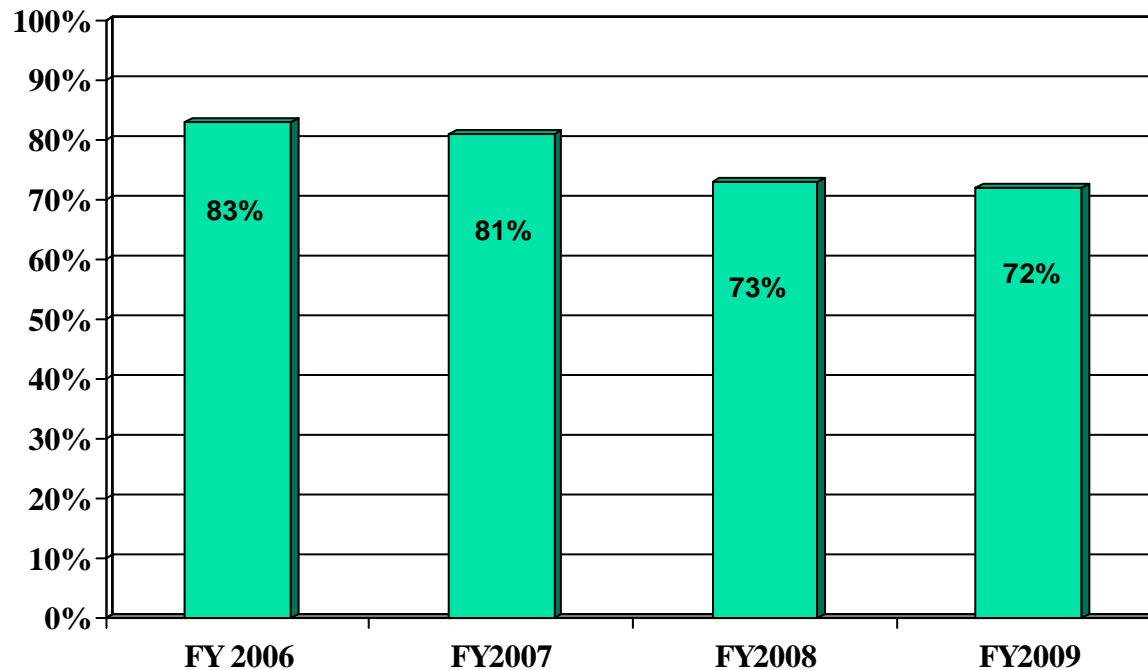


Trend: Consistently hovers around 2-year length of stay



Children will make positive life choices and gain the capacity to function in a family and community living setting as soon as possible.....

- LCFS provided 24-hour-a-day residential services for 67
- children and youth at Lutherbrook/Collins....25 children were discharged....72% to a less restrictive setting



Trend: More Challenging Clients



Children will make positive life choices and gain the capacity to function in a family and community living setting as soon as possible.....

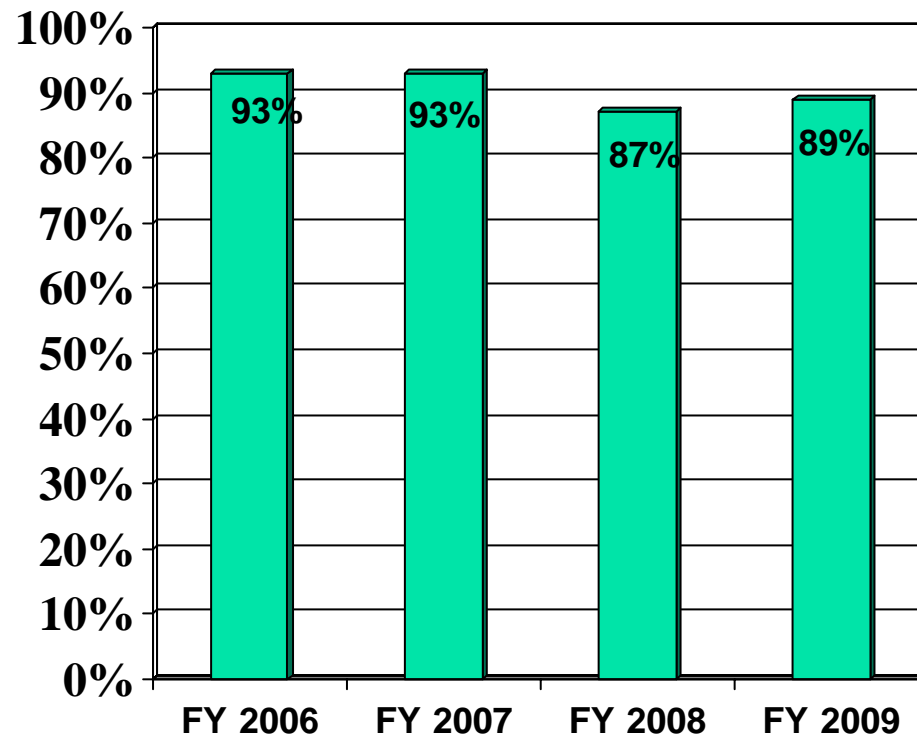
- Sustained Favorable Discharge Rate- Measure of Performance-Based Contracting
- Placement sustained for at least 6 months

	SFDR	
Contract	Expected	Achieved
401	13.96%	11.11%- Pending
404	4.81%	21.74%-Pending
402	8.66%	18.18%-Pending



Children will make positive life choices and gain the capacity to function in a family and community living setting as soon as possible.....

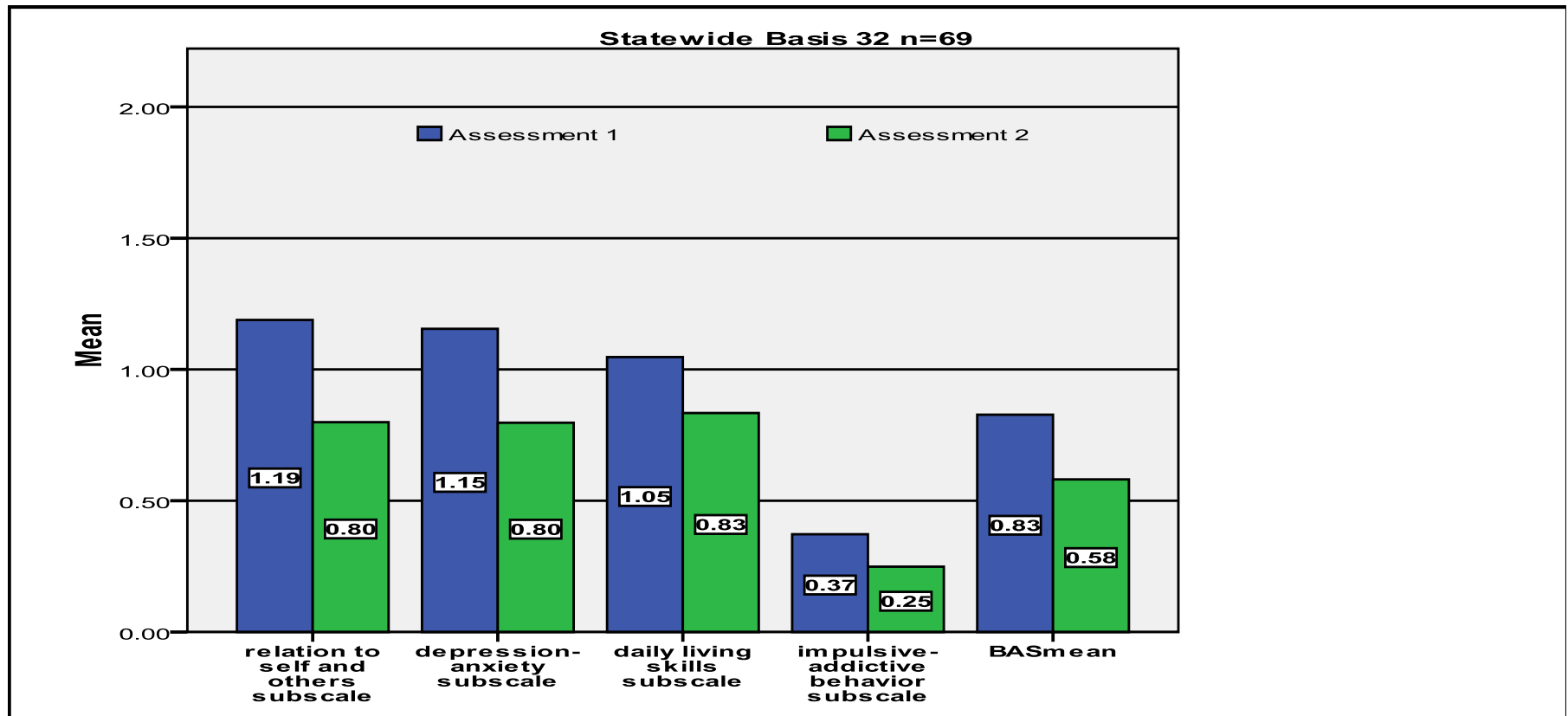
- 102 children attended the Academy in Fiscal Year 2009; 89% of those eligible, graduated (17 out of 19).



Trend: Little Change, reflects expectations

Families and individuals served will demonstrate improved functioning...

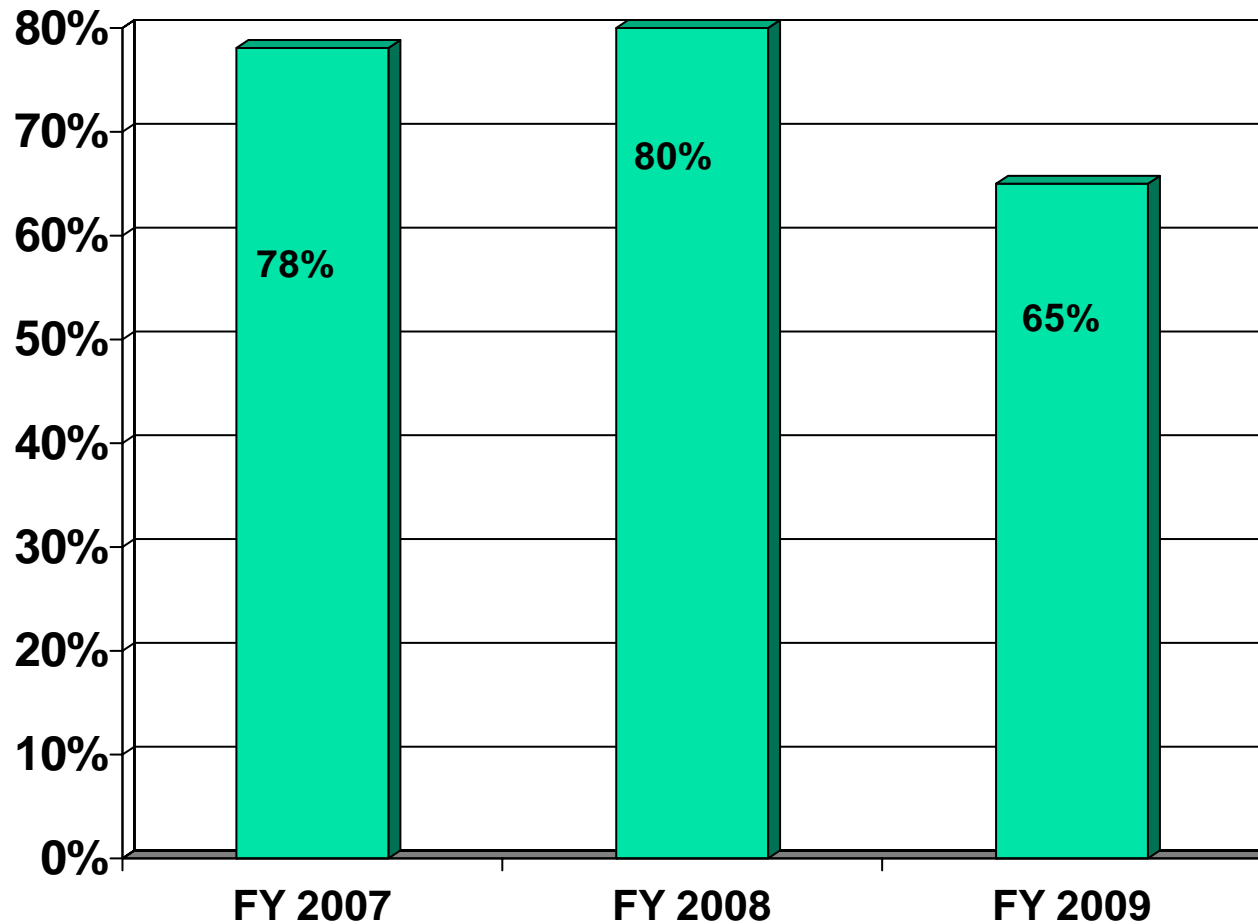
- 69 counseling clients were assessed more than once for functioning level across four different life domains via Basis 32..... 64% demonstrated improvement 0 represents no difficulty...4 represents much





Parents will make appropriate parenting decisions.....

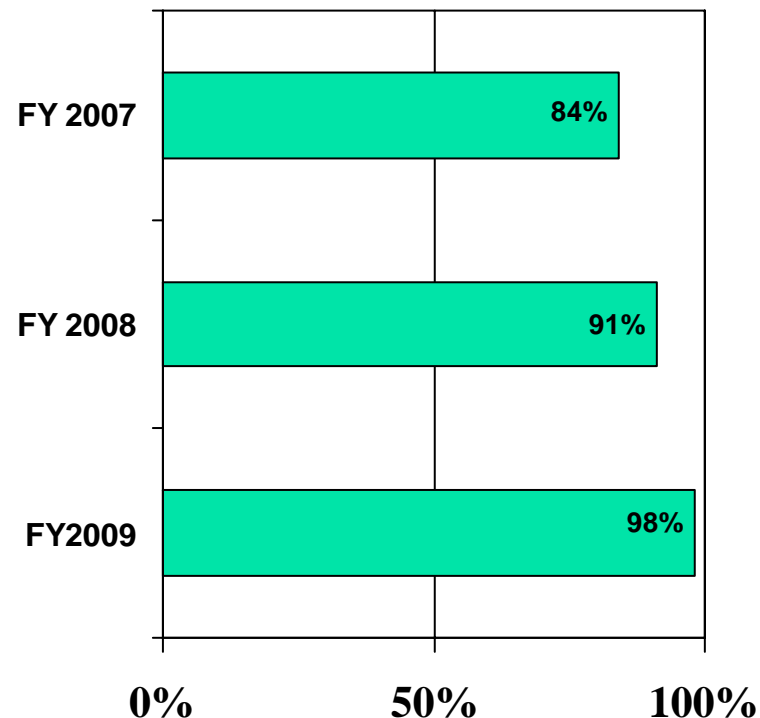
- 65% of clients who began with Pregnancy Counseling remained in the program

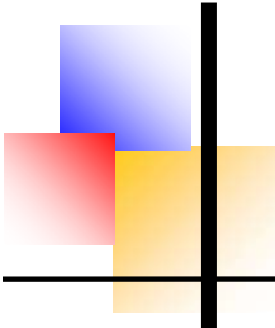




Families and individuals will have increased knowledge about family issues.....

- **In FY 2009, 51 parents participated in Effective Black Parenting Training**
- **Of 133 responses to several Effective Black Parenting presentations, 98% stated increased knowledge of family issues**

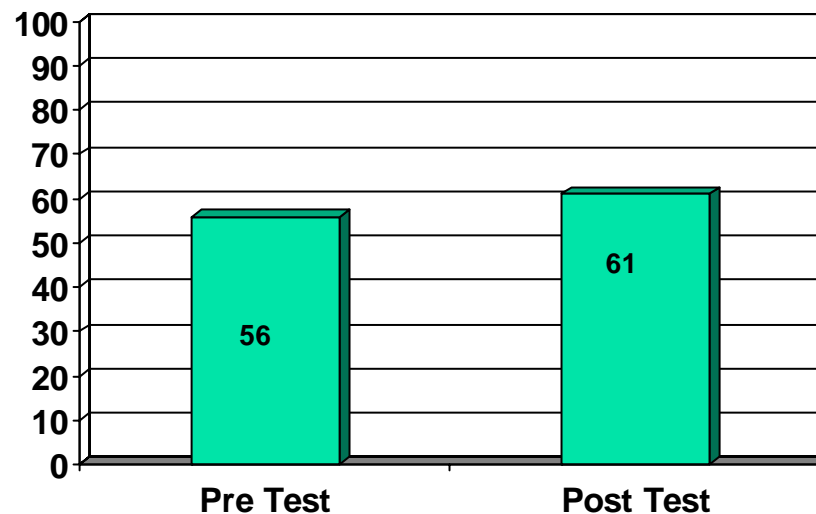




Families and individuals will better cope with stress, better understand their own personal compatibilities and learn to solve problems without violence.....

- In FY 2009, 227 individuals from various programs were assessed using the Global Assessment of Functioning scale..... 63% demonstrated improvement**

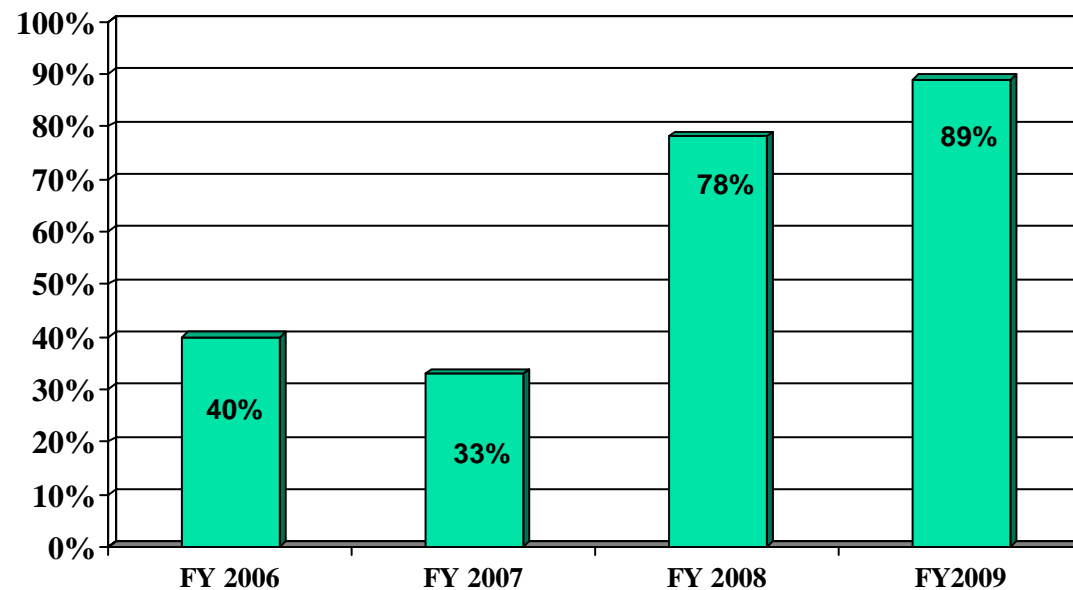
**Pre-Post Global Assessment of Functioning Scores-Score Averages
(Scale 0-100) 100 being highest level of functioning**





Families and individuals will have higher self esteem and improved potential for self-sufficiency.....

- In FY 2009, of 31 clients assessed in the Fathers' Center Program using a self-esteem scale, 68% demonstrated improvement
- 89% of clients in this program seeking employment were placed.



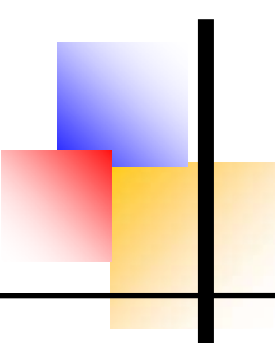


COMMUNITIES AND CONGREGATIONS

1.3.1. Lutheran congregations will have knowledge and access to various programs and services for vulnerable children, youth and families and individuals in their community.

1.3.2. Communities will have an ethic of working together to improve the well-being of vulnerable children, youth and families and individuals.

- **At the Annual Gathering of Stakeholders, in breakout sessions following keynote regarding positive youth development and juvenile justice, 4 groups and 60 participants advised LCFS to change the system; advocate with society for positive youth development, not prisons; advocate with elected officials; redirect funds from prisons, to community programs. As a result, LCFS sought and received a grant to plan a community forum on positive youth development.**
- **230 advocates attended and participated in Lutheran Day 2009. As a result of this activity, as part of a larger campaign to preserve human services, the Illinois General Assembly ultimately restored \$3 billion to the state budget for human services.**
- **LCFS, working in partnership with Illinois VOAD, organized and supported the long-term recovery group in the federally-declared disaster county of Henderson following August 08 flooding.**

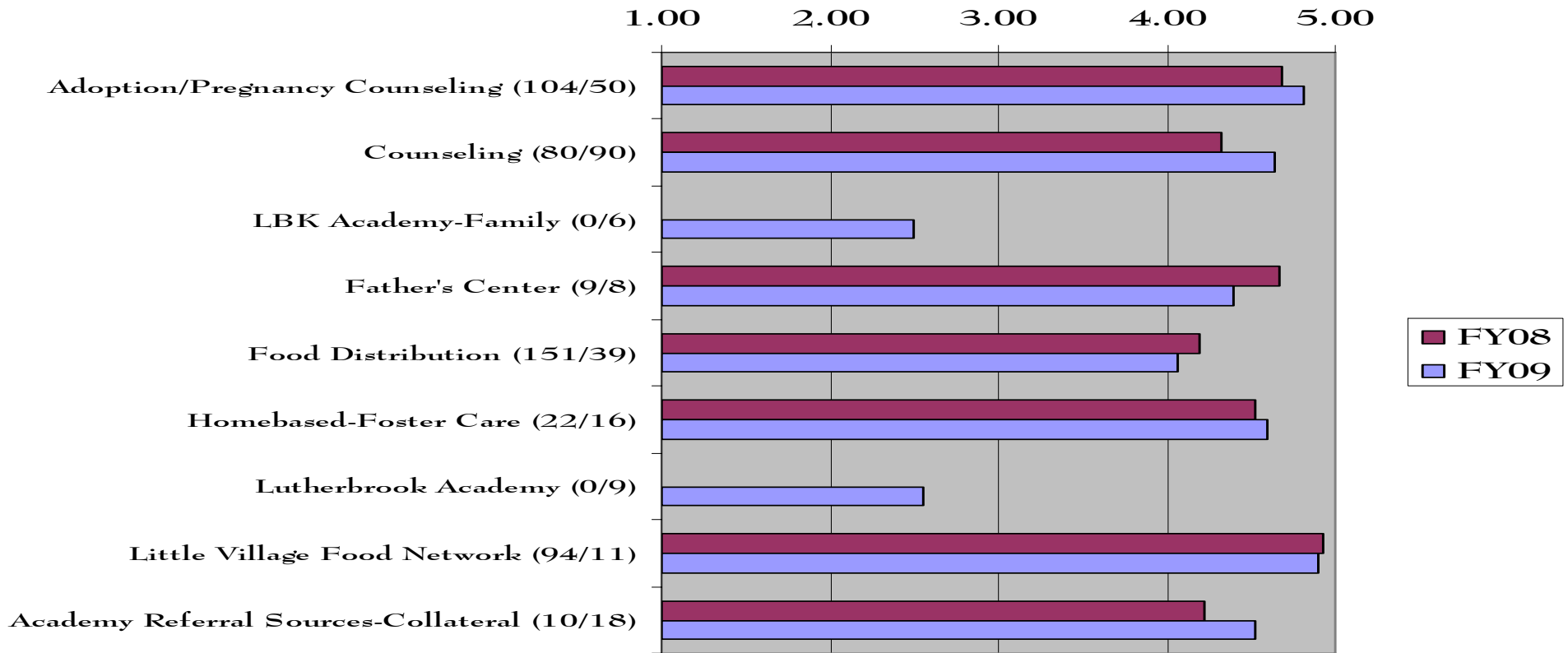


1.3.3. Through LCFS and its moral owner representatives, the Board of Trustees, and Lutheran congregations will increase in knowledge and passion to engage in civic participation to powerfully influence and support whole systems improvement, justice and compassion for people in need.

- **\$14 million was restored to Illinois Department of Children and Family Services, following appeals for advocacy action that were sent to Trustees, Foundation Trustees, LCFS staff, LCFS foster parents as campaign moved through House, Senate and Governor's office. (Dave Roth received confirmations from a dozen different individuals that they had acted, and copies of letters to the editor from Eldor Hadler, Wayne Grote and Brent Diers)**
- **\$1.8 million was restored to Intact Family Recovery, fully restoring and preventing elimination of the service, following the campaign noted above.**

Consumer Satisfaction

Mean Satisfaction Levels 1- lowest..... 5-highest



(# responses 08/# responses 09)



Consumer Satisfaction

- In response to low response rate, the following was implemented:
 - Random selection of open cases
 - Direct distribution of surveys
 - More compact survey instrument
 - Anonymity emphasized
 - Lessons learned - Increased response rate, but not enough for statements of significance; refining approach

Consumer Satisfaction

- In FY 2009, 235 out of 264 customers were satisfied or very satisfied with the services received from LCFS (89%)

